



ANNOUNCING MDC RADIO FREQUENCY PROGRAM

Dear Customer:

Over the next few months, the Metropolitan District (MDC) will install automated meter reading devices in East Hartford, West Hartford, Rocky Hill and Farmington. This program, entitled **MDC Radio Frequency** accurately reads your water meter by sending a low-powered radio signal from a device connected to your water meter to a computer equipped MDC vehicle as it drives down your street.

MDC Radio Frequency eliminates the need for manually reading your meter and returning those readings by postcard and will help eliminate estimated water bills. The low powered radio signal sent by the MDC Radio Frequency device will have no affect on your property or any contents, including garage door openers and other electrical devices that may be used in your home.

MDC Radio Frequency is **FREE** and will be installed by the MDC's contractor, **Utility Partners of America (UPA)**. Installation generally takes less than an hour and involves attaching the device to your existing water meter and running a small wire through the wall to a panel installed outside your home. In most cases the water meter will be replaced at the same time the MDC Radio Frequency device is installed to ensure compatibility with the device. A quality inspection will be conducted on some properties by MDC inspection personnel; the inspection may occur immediately following the installation or at a later date. Please note that all MDC and UPA personnel will have MDC identification badges and be driving vehicles with MDC or UPA logos.

For some customers, the first water bill after the device is installed may be estimated. This is due to the installation process and following water bills will have accurate water usage thanks to the MDC Radio Frequency device.

For more information, please read the enclosed MDC Radio Frequency Program brochure or visit the MDC's website at **www.themdc.com**.

Over the next few weeks, you will receive another notice with instructions on how to set up an appointment. The MDC looks forward to your cooperation

Sincerely,

The Metropolitan District Radio Frequency Team