



The Metropolitan District

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CUSTOMER ADVISORY

ONLINE BILL PAYMENT TEMPORARILY UNAVAILABLE

February 22, 2012

The Metropolitan District (MDC) is advising customers that the online bill payment function is temporarily unavailable; therefore, customers will not be able to pay bills online at this time.

We regret any inconvenience this may cause our highly valued customers, and assure you that we continue to work diligently to restore the online payment system to complete functionality. As always, your patience and understanding in affording us the necessary time to make these adjustments is sincerely and earnestly appreciated by the MDC.

In order to address any questions or concerns with regard to customer billing, the MDC has extended its Customer Service Center hours as follows:

From February 21st through March 17th, 2012

Monday - Friday 8am to 6pm

Saturday 8am to 2pm

860-278-7850 press 2

Or email: CustomerService@themdc.com

Please refer to our website www.themdc.com for additional updates.